



Volunteers for America is a nonprofit organization that provides services to people in need, including veterans, the homeless, people recently out of prison, senior adults, and people with developmental disabilities. They offer different types of services to the populations they serve. Housing, recreational outings, assistance with personal care, money management and employment are among the services offered adults through in-home support services.

What services or resources does this agency provide?

The services provided to people with disabilities varies by location. Some of the services offered at the 33 homes located in West and Middle TN include: supervised residential placement, case management, supportive employment, medical care supervision, community participation, transportation, and personal assistance to individuals enrolled in the medical waiver program.

What areas of Tennessee do they serve?

Volunteers for America is a national organization that serves Nashville, Murfreesboro, and the greater Memphis area.

Is there a cost and, if so, who pays?

There is no cost to receive services from Volunteers for America.



For which students might this agency be appropriate?

Individuals in need of housing services who meet the eligibility requirements of having a disability and are enrolled in the waiver program might find the services provided appropriate.

Who is eligible to receive their services/ supports and when?

To receive services, individuals must be diagnosed with a developmental disability, be referred by an Independent Support Coordinator or Waiver Transitional Coordinator and meet requirements for inclusion in a developmental disability waiver program.

What is the referral process?

What documents are needed?

An Independent Support Coordinator or Waiver Transitional Coordinator must refer individuals to



this service.

What is the student's and/ or family's responsibility?

The family and/or student can contact Volunteers for America to learn more about the services offered and look into being referred to any programs that they may qualify for.

What is the responsibility of an educator?

The educator can give the family information about Volunteers for America and all of the services they provide to individuals with varying needs.

How (and when) do you involve them in the transition planning process?

- Because an Independent Support Coordinator must refer an individual to receive the services from Volunteer for America, the teacher could connect the family with an ISP.
- The family can reach out to their local Volunteers of America to learn about the services available in their area for their family member with a disability.
- Ask a representative from Volunteers of America to come speak to the the family about how they could potentially help the student transition to an independent life.

What questions should I ask of my local Volunteers for America office?

- What are the age requirements to receive services from Volunteers of America?
- Are the residential facilities intended to be for short-term or long-term housing?

Where can I learn more?

Visit their website at:

<https://www.voamid.org/ddtn>

- Can an individual qualify for services in more than one category (i.e. being homeless with a disability)?

Additional contact information:

- Give the Nashville office a call at: 615-885-2552
- Give the Memphis office a call at: 901-937-0100