

#### Welcome!

- Hosts: Emily Barker and Ben Schwartzman
  - Educational Consultants with Transition TN
- This presentation will be recorded for later access.
  - Please leave your camera off and your audio muted during the presentations.
  - You can type questions in the chat box during the presentation.



#### Transition TN

- The goal of Transition TN is to improve transition outcomes for youth and young adults with disabilities
  - Register at transitiontn.org
- Tonight, our presenters will be sharing information regarding employment resources for individuals with disabilities

# Benefits of Employment for Individuals with Disabilities

- Provides purpose in life
  - Opportunity to build on strengths and find new talents
- Fosters sense of belonging in the community
- Increases in social and independence skills
  - Communication
  - Problem solving
  - Money Management
- With the right supports in place, individuals with disabilities can find employment success

# TN Employment Supports for Individuals with Disabilities

- Many organizations throughout Tennessee provide employment-related supports and resources
- Tonight we will be hearing presentations on the following vocational skill training programs:
  - Project SEARCH, American Job Centers, TRC Smyrna, The Access Program, and Evergreen Life Services
- Presentations on other resources related to employment include:
  - Benefits to Work, Transportation, and Disability Pathfinder

# Schedule for Tonight

#### **Presentations**

- Project Search
  - Blake Shearer Director of Transition Services, Vocational Rehabilitation
- American Job Center
  - Sharyn Hancock Regional Disability Resource Coordinator
- Tennessee Rehabilitation Center Smyrna
  - Penny Johnson Head of Student Logistics
- Evergreen Life Services
  - Jarrod Adams State Executive Director
- The Access Program
  - Terry Jones Program Manager
- Benefits to Work
  - Glenn McReynolds Benefits Analyst
- Transportation
  - Lauren Pearcy Director of Public Policy

#### **Q&A Session**

- Department of Intellectual and Developmental Disabilities
  - Jordan Allen Deputy Commissioner
- TennCare ECF CHOICES
  - Patti Killingsworth Assistant Commissioner
  - Kelly Kuhns Employment Specialist
- Vocational Rehabilitation
  - Amy Howell DHS Policy and Procedure Program Coordinator

#### Wrap-Up

- Disability Pathfinder
  - Megan Hart Program Director



# Project SEARCH® Overview

Transition TN Leadership Team



The goal is to prepare young people with significant disabilities for success in integrated, competitive employment.

The Project SEARCH® Transition-to-Work Program is a unique, business-led, one-year employment preparation program that takes place entirely at the workplace. Total workplace immersion facilitates a seamless combination of classroom instruction, career exploration, and hands-on training through worksite rotations. The program culminates in individualized job development.



## **National Program Statistics**

10

Countries

48 U.S. States

612 Program Sites

26,281 People Served (Since 2010)



## **Tennessee Program Statistics**

10

Counties

17 Program Sites

534 People Served (Since 2012)

Fantastic Employment Outcomes!



# **Employment Outcomes**

Outcomes Year	# Enrolled	# Withdrawn	% Employed	% Employed (PS Criteria)*
2018-19	97	8	75.25	68.04
2017-18	76	9	75.00	71.05
2016-17	80	6	83.75	67.50
2015-16	63	2	63.49	22.22
2014-15	55	0	61.82	14.55

<sup>\*</sup> Competitive integrated employment, year-round, 16+ hours/week, prevailing wage.



# **Employment Outcomes**

Outcomes Year	Interns w/ Job Records	Average Hours/Week	Average Hourly Wage
2018-19	73	25.49	\$9.28
2017-18	57	26.03	\$9.52
2016-17	67	24.99	\$8.61
2015-16	40	25.19	\$8.92
2014-15	34	23.97	\$8.03

### TN Project SEARCH® Programs

#### **School-Based Model**

- 1. BlueCross BlueShield Chattanooga
- 2. Embassy Suites Murfreesboro
- 3. Embassy Suites Nashville
- Le Bonheur Children's Hospital Memphis
- 5. Maryville College Maryville
- 6. Methodist North Hospital Memphis
- Parkwest Medical Center Knoxville
- 8. Sheraton Hotel Memphis
- 9. Tennova Clarksville
- 10. The Peabody Memphis
- 11. Welch College\* Gallatin
- 12. West TN Healthcare Jackson
- Wilderness in the Smokies Pigeon Forge

#### **Adult Model**

- 1. Amerigroup Nashville
- East TN Children's Hospital Knoxville
- University of TN Medical Center – Knoxville
- Vanderbilt Children's Hospital -Nashville



# 2019-20 Current Interns (1 of 2)

Host Site	# of Interns		
Amerigroup	8		
BlueCross Blue Shield	10		
East TN Children's Hospital	8		
Embassy Suites – Murfreesboro	12		
Embassy Suites - Nashville	7		
Le Bonheur Children's Hospital	8		
Maryville College	6		

Host Site	# of Interns		
Methodist North Hospital	8		
Parkwest Medical	7		
Sheraton Hotel	7		
Tennova Healthcare	8		
The Peabody	7		
UT Medical Center	9		
Vanderbilt	10		



# 2019-20 Current Interns (2 of 2)

Host Site	# of Interns		
Welch College	9		
West TN Healthcare	8		
Wilderness	9		
Total	141		

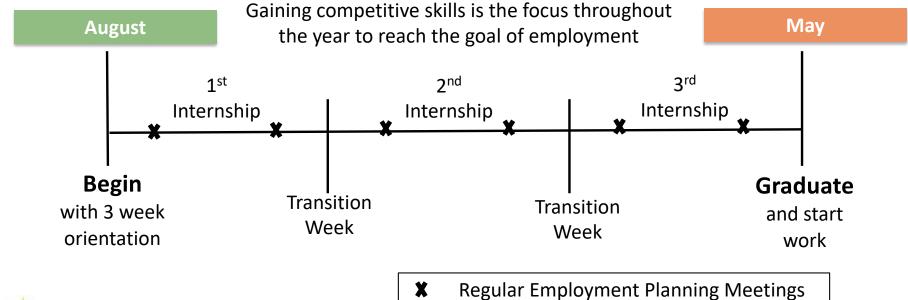
#### For more information

- National Project SEARCH® National Website
  - https://www.projectsearch.us/
- Tennessee Vocational Rehabilitation Website
  - https://www.tn.gov/humanservices/ds/vocational-rehabilitation/transitionservices/project-search.html
  - Click Path: <a href="https://www.tn.gov/humanservices.html">https://www.tn.gov/humanservices.html</a> → Disability Services → Vocational Rehabilitation → Transition Services → Project SEARCH®



# Project SEARCH Annual Calendar

(Follows the Public School Calendar)





#### Project SEARCH Annual Calendar

Follows the local school calendar: Program is 36 weeks in length (excluding breaks)

Start of School Year	Fall		Winter		Spring	
Orientation	Internship #1	Transition	Internship #2	Transition	Internship #3	Completion
(3 Weeks) Dates:	(10 Weeks) Dates:	(1 Week) Dates:	(10 Weeks) Dates:	(1 Week) Dates:	(10 Weeks) Dates:	(1 Week) Dates:
Onboarding     Wayfinding     Employability curriculum     Communication Skills     Guest Speakers     Interviewing for and Matching to 1st internship	Intern Employment Planning Mtg. #1 Date:  Employability Curriculum  Intern Employment Planning Mtg. #2 Date:  Employability Curriculum	Interviews for next internship	Intern Employment Planning Mtg. #3 Date:  Employability Curriculum  Intern Employment Planning Mtg. #4 Date:  Employability Curriculum	Interviews for next internship	Intern Employment Planning Mtg. #5 Date:  Employability Curriculum  Intern Employment Planning Mtg. #6 Date:  Note: Customized job search begins in 3 <sup>rd</sup> internship	Complete program & graduate      Next steps: Begin work at host site or in community
January-April: Intern recruitment and selection for next year			ion for next year begins	5		



#### **Contact Information**

Blake Shearer | Transition Director Division of Rehabilitation Services p. (615) 350-4064 c. (615) 922-9014 Blake.A.Shearer@tn.gov





# An Inside Look at What Your American Job Center Can Do For You

#### What is an American Job Center?

- The AJC is designed to provide a full range of assistance to job seekers and employers under one roof
- Collaboration of private and public entities working together in getting job seekers work and getting employers the workers they need
- Provides customized recruitments, training programs and other efforts aimed at closing the skills gap



#### **American Job Center Partners**

- WIOA Adult, Dislocated Worker, and Youth
- Wagner-Peyser Employment Services
- State Unemployment Compensation
- Job Corps
- YouthBuild
- Trade Adjustment Assistance
- Senior Community Service Employment Program
- National Farmworker Jobs Program/Migrant and Seasonal Farmworker Programs
- Indian and Native American Program



#### **American Job Center Partners**

- Jobs for Veterans State Grants
- Second Chance Act Programs
- Adult Education
- Postsecondary Vocational Education
- Vocational Rehabilitation
- Temporary Assistance for Needy Families (TANF)
- Community Services Block Grant Employment and Training Programs
- Housing and Urban Development Employment and Training Programs



#### **Additional Partners**



- Supplemental Nutrition Assistance Program (SNAP)
- Higher Education, including community colleges
- Social Security Administration employment and training programs
- Small Business Administration, employment and training programs
- Other appropriate Federal, State, or local programs, including programs in the private sector

# **ALL PARTNER PROGRAMS**



- AJC programs are required to ensure that individuals with disabilities have equal opportunity to access their programs, benefits, and activities.
- AJC programs must provide individuals with disabilities the same opportunities to participate in programs, projects, and activities offered to individuals without disabilities.
- Individuals with disabilities should be served through the same channels as individuals without disabilities, receiving reasonable accommodations, modifications, and auxiliary aids and services, as appropriate.

# DISABILITY DISCLOSURE (Please let us know!)

- Disclosing disability is voluntary, it will be kept confidential, and you may be eligible for services and supports in addition to AJC services.
- We don't want customers to think that we would immediately refer them elsewhere if they disclose, without exploring their interest in AJC services."
- AJC staff cannot ask or share information about your disability in an "employment-related" context. For example, Staff cannot ask you about whether you have a disability with the intent of providing this information to inform employers in advance of interviews.

## Reasonable Accommodations

- American Job Center (AJC) programs are required to provide reasonable accommodations for individuals with disabilities to ensure equal access and opportunity.
- In general, a reasonable accommodation is a modification or adjustment in the way the program is administered that enables an individual with a disability to receive any aid, benefit, service, training, or employment equal to those provided to individuals without disabilities.

#### **American Job Center Services**

- Daily employment services workshops on site
  - ☐ Interview skills
  - Mock Interviews
  - ☐ Resume Writing
  - ☐ Financial Education
  - ☐ Job Search
- Resource Center
  - Computers
  - ☐ Telephones
  - ☐ Fax Machine
  - Printer
  - ☐ Helpful Staff





- **□** www.jobs4tn.gov State of Tennessee
  - □ Database provides easy access to the largest number of unduplicated online job opportunities currently available in one location
  - ☐ Find a job, post a résumé, setup a virtual recruiter



# **QUESTIONS?**

#### FOR MORE INFORMATION PLEASE VISIT:

www.servicelocator.org
to find your local American Job Center



# Tennessee Rehabilitation Center (TRC) - Smyrna

**Penny Johnson** 

Head of Student Logistics

# TRC Smyrna

• TRC Smyrna Fact Sheet



Penny Johnson - Head of Student Logistics penny.johnson@tn.gov Tennessee Rehabilitation Center 460 Ninth Avenue Smyrna, TN 37167 Phone number: (615) 459-6811

# Evergreen Life Services in Tennessee









## **Evergreen Life Services**

- Evergreen provides a wide variety of services across the state of TN.
- ► Employment (Exploration, Discovery, job placement), Community integration, Residential, Supported Living and family base. As it relates to employment, we can support an individual all the way from curiosity to full time meaningful employment.

# **Evergreen Life Services**

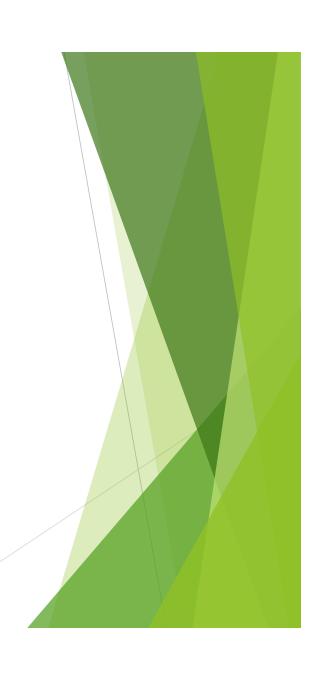
- Evergreen's application process for services is as follows.
- ➤ Call for an inquiry, or go to the Tenncare website, an assessment of eligibility and referral will be made to appropriate MCO or state agency. Once enrolled a list of providers should be made available. You then would have the ability to choose Evergreen, and Evergreen will proceed with assisting the individual on their employment journey.

- What do our services cost, and how can individuals access funding for our services?
- ➤ Once you have been enrolled through Tenncare and assigned to an MCO. Then you will be assigned a service level. This service level will determine what the individual is eligible for. Also, in some instances there is the opportunity to partner with Vocational Rehabilitation. We are able to work with both these entities. Private pay is an option and can be discussed on an individual basis.

- What are some examples of employers where your clients are currently working?
- ▶ Ace Hardware, Publix, Subway. We have had individual's work in many capacities across a wide variety of businesses, Holiday Inn, Hampton Inn, School systems, dentist office, many different restaurants, and even self employment.

- What types of transportation do clients typically use to get to and from your program?
- ► ELS does provide transportation when needed. The goal of ELS is to help the individuals build relationships within their community by accessing some type of community transportation. They would then utilize that transportation to continue their journey to independence. (Public transportation, Uber, Self transportation)

- Contact information:
- ► Jarrod Adams, Statewide Executive Director TN
- ▶ 5600 Brainerd Rd, Suite D6
- ► Chattanooga, TN 37411
- ► <u>Jarrod.adams@evergreenls.org</u>



## **The Access Program**



#### Our *Mission statement*:

'To work with people who have intellectual and developmental disabilities, their families, and supporting communities, in order to live a productive lifestyle and to make independent living a reality'

#### The Access Program's Services



- ☐ Are aimed at identifying & leveraging individuals' strengths, skills, resources, & experiences to assist them in finding meaningful employment
- ☐ Provides employment assessment, job skills training, job search, and job placement
- ☐ Facilitates *on-the-job* training for individuals with disabilities
- ☐ Facilitates inclusion training for employers

#### **About GEODIS**

In order to be successful working for GEODIS or any company, it is important to understand the culture

At GEODIS, they help their clients succeed by overcoming logistical constraints

Some clients of GEODIS' are:



## **GEODIS' Philosophy**

Strives to provide a positive work environment

A company that has a culture that not only supports different ideas and different backgrounds—they thrive on them

Committed to maintaining a work experience for their employees built on respect & opportunity

## **GEODIS' Values:**

Committed to their clients

Continuously innovate

**Build Trust** 

Demonstrate solidarity

Passionate



## **Program Goals**



To prepare you to become a GEODIS employee

## What You Can Expect From Us

In this course, our training will improve your job skills

We will help prepare you for a job at GEODIS

We will treat you with dignity and respect

We will evaluate your performance in the classroom and in TWG (Transitional Work Group) training

We will provide you with feedback on how you are doing and provide suggestions for improvement

We will make ourselves available to answer any questions

## **Training Program**

#### Week 1 <sup>∼</sup> Classroom training from 9am-1pm

Training on Week 2 will consist of training on the specific job tasks combined with "hands-on" live work at the warehouse (8 hour shift but time is divided between classroom and floor)

Training on Week 3-9 will consist of you working an eight (8) hour shift and being assigned a designated job task

Think of this as a "WORKING" job interview

At the end of the training program, your goal is to be recommended for employment at GEODIS



## **Making work WORK**

# Benefits to Work A Program of the Tennessee Disability Coalition and Empower TN

Glenn McReynolds, MTP
Benefits Analyst

## **Benefits to Work**

- BTW is a collaboration between the Tennessee Disability Coalition (TDC) and Empower TN.
- Nationally, we are known as Work Incentives Planning and Assistance (WIPA) Programs and the counselors are called Community Work Incentives Coordinators (CWIC).

## "Benefits to Work" (BTW) Program

- The Benefits to Work program is primarily funded by the Social Security Administration
- The Tennessee Department of Rehabilitation Services (TDRS) funds three additional individuals called Benefits Analysts (BA) who do presentations, only, in the nine regional areas.
- There is No cost to clients for our services

## **Purpose**

- > To enhance awareness and understanding of the SSA's work incentives
- To provide an understanding of the impact of work on all benefits
- To assist individuals make informed choices regarding work
- To promote employment & enhance economic self-sufficiency

## Who is Eligible?

#### **Individuals:**

- At least age 14 but not yet full retirement age
- Already receiving Social Security benefits based on disability, and
- Who are working, have a job offer and/or are committed to finding work

## **Know Which Benefits You Get!**

- SSA disability benefits are paid through two basic programs
  - Supplemental Security Income "SSI"
  - Title II Disability Benefits often referred to simply as "disability" or sometimes as "SSDI".
  - Some people get BOTH types of benefits (Concurrent)
- These programs treat earned income very differently.

## **Comparison of SSI and Title II Disability Benefits**

#### SSI:

- Funded by federal tax dollars, not SSA trust fund
- Limits on earned income, unearned income & resources
- Comes with Medicaid (TennCare)

#### Title II Disability (SSDI):

- Entitlement program based upon insured status funded by SSA trust fund
- No limits on unearned income or resources – just earned income
- Comes with Medicare

# Work and SSA Disability Benefits are NOT Mutually Exclusive!

- Beneficiaries can earn money and still keep cash benefits in almost all cases
- Even if earned income causes loss of cash payments, Medicaid and/or Medicare coverage can be kept – sometimes indefinitely
- Full time work for better than minimum wage is possible in many cases

# Special Work Incentives for SSI Recipients

- Student Earned Income Exclusion (SEIE) 2020: 1,900 monthly or 7,670 Annually
- Impairment related Work Expenses (IRWE)
- Blind Work Expenses (BWE)
- Plans for Achieving Self-Support (PASS)

## Where to go for more information



Glenn McReynolds (615) 979-7022 glenn m@tndisability.org

Next Zoom Presentation Wednesday June 16, 2020



## Council on Developmental Disabilities

## **Transportation Update**

Lauren Pearcy, Public Policy Director

#### **About the Council on Developmental Disabilities**

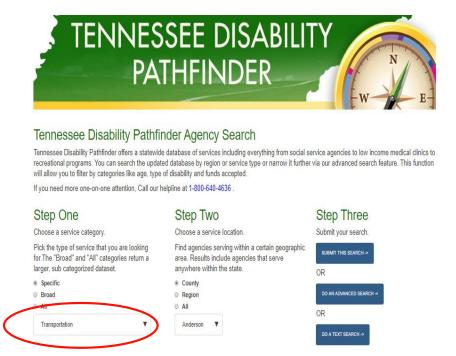
A state agency

 Connect citizens and government to improve the disability service system for

Tennesseans



Connect to existing resources: use Tennessee Disability Pathfinder



- Work to improve accessible transportation is underway. Highlights:
  - DIDD leading pilots in Maury Co., Chattanooga
  - TCAD leading programs for older adults: volunteer programs across state (see tn.gov/aging)
  - TennCare experimenting with Lyft partnership in Shelby Co.

### Exciting news for the future:

- New law (<u>Public Chapter 600</u>) creates an Office of Accessible Transportation at TDOT
- Provides a sustained focus on these issues from the state level

- By March 2021, the office will:
  - Create a mission statement and strategic plan
  - Publish a report about accessible transportation in TN
  - –Work with an advisory group on all of the above

#### **Stay Up to Date**

Stay in touch with the Council:

Email us: tnddc@tn.gov

Subscribe to Newsletters: tn.gov/cdd

facebook.com/TNCouncilonDD

twitter.com/TNCouncilDD

#### **Q&A** Panel

- 1. Department of Intellectual and Developmental Disabilities (DIDD)
- 2. TennCare
- 3. Vocational Rehabilitation



## Jordan Allen

Deputy Commissioner of Program Operations

Jordan.Allen@tn.gov (615) 253-6879



#### **DIDD Employment Services**

- Exploration
- Discovery
- Job Development
- Job Coaching



#### **TennCare Panelists**

Patti Killingsworth
 Assistant Commissioner and
 Chief of Long-Term Services and
 Supports (LTSS) – TennCare

Patti.Killingsworth@tn.gov

- Kelly Kuhns
   Employment Specialist

   TennCare LTSS
  - Kelly.Kuhns@tn.gov









# Employment and Community First CHOICES

- For people of all ages with an intellectual or developmental disability
- Services help people gain independence at home and in their community
- Explore the possibility of employment
- Learn skills for work, find and keep a job, and advance in a career

To complete a self-referral form online, go to:

https://www.tn.gov/tenncare/long-term-services-supports/employment-and-community-first-choices.html







#### What is Vocational Rehabilitation?

Vocational Rehabilitation provides services to individuals with a disability to assist them in achieving their employment goals.

#### **Amy Howell**

DHS Policy and Procedure Program Coordinator



#### **Q&A Panel**

- 1. Department of Intellectual and Developmental Disabilities (DIDD) Jordan Allen
- 2. TennCare Kelly Kuhns and Patti Killingsworth
- 3. Vocational Rehabilitation Amy Howell











## Tennessee Disability Pathfinder: Your navigator on the path to community services

Megan Hart, M.Ed., Director







#### Your Navigator on the Path to Community Services

A free, statewide information and referral service



Phone / Email Helpline



Website of Information & Resources



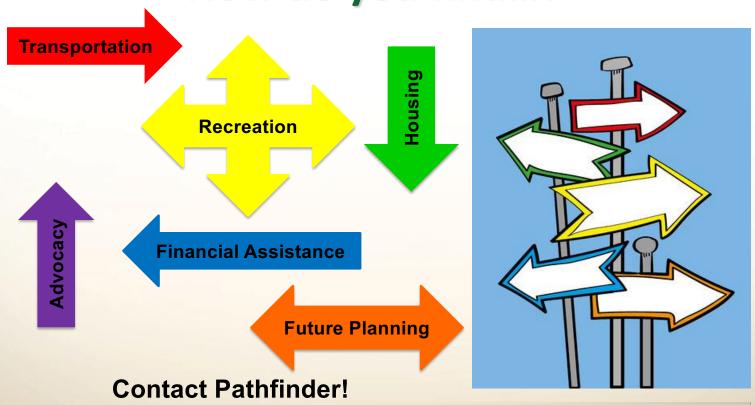
Multicultural Program



Community Trainings



## How do you find...?





Statewide Multilingual Information & Referral/Assistance



Phone (800) 640-4636



Email tnpathfinder@vumc.org



Website www.disabilitypathfinder.org



#### **Pathfinder's Website**

#### **Need Help:**

 Contact staff for assistance via an online request form, phone, or email

#### **Services Database:**

 search for disability and community services from more than 3,400 agencies based on keyword service categories and counties

#### **Community Events Calendar:**

 find disability-related events posted by service agencies across the state

#### **Multicultural Program:**

 Camino Seguro - find bilingual (English/Spanish) service providers

#### **Resources Library:**

a wealth of state and national information resources found online

www.disabilitypathfinder.org



#### CHOOSE YOUR PATH







#### **Education & Awareness**

Pathfinder staff provides online and in-person presentations to various audiences throughout the state who are interested in the following disability-related topics:

- Pathfinder 101: Finding Disability Resources
- Disability Etiquette & People First Language
- Working with Multicultural Populations

#### Trainings

Pathfinder is always interested in interacting and collaborating with other programs and agencies throughout the state. If you would like for Pathfinder to present at a meeting or conference, provide flyers or materials, or collaborate with your agency, please contact Program Director, Megan Hart at (815) 875-5082 or megan hardigfrumer.

#### Webinar Series

"LINGUISTIC COMPETENCE CREATING BETTER ACCESS TO SERVICES Upcoming webinars TBD.

#### Past Webinars

ccess recordings and presentations slides for webinars below.

What You Need To Know About Linguistic Competence: Research and Resources

Cindy Brach, M.P.P. Senior Health Care Policy Researcher, Agency for Healthcare Research and Quality (AHRQ)

#### Promoting Healthcare Equity for Patients and Families with Limited English Proficiency

Lisa Ross De Camp, MD, MSPH, Director of Diversity, Inclusion and Assistant Professor, Johns Hopkins Department of Pediatrics Sectember 20, 2018

#### Dissalished, Misdiagnosed, and at Risk to Die. Patients with Language Barriers and Why Their Lives Are Endangered by Not Providing Professional Interpreteirs or Billingual Providers

Glenn Flores, MD, FAAP Chief Research Officer & Director, Health Services Research Institute, Connecticut Children's Medical Center Associate Chair of Research & Professor Pediatrics, UConn School Medicine Director, APANIDDK Research in Academic Pediatrics Initiative on Directsty (RAPID) Associate Editor, Journal of Immigrant and Minority Health

October 4, 201





## The Compass



Pathfinder emails a monthly e-newsletter called The Compass, which provides disability resources as well as news and stories from Tennessee agencies. Each newsletter addresses a specific topic, such as Back-to-School, Employment and others listed below, and spotlights upcoming events from the Pathfinder calendar.



Click for current issue

Click here for our archives



If there is a topic you would like to learn more about, or you would like to request for us to profile your agency in an upcoming issue, email Pathfinder's Community Engagement Coordinator, Rachel Underwood at rachel.r.underwood.1@yumc.org.



## **Engage with Us**



Pathfinder Materials:

- Flyers
- Bookmarks



Social Media







## **Tennessee Disability Pathfinder**

800.640.4636 (Statewide)

www.disabilitypathfinder.org

www.caminoseguro.org

tnpathfinder@vumc.org





#### Final Remarks

- Thank you for joining us!
- This concludes our three-part series of Virtual Transition Fairs
  - For more transition-related resources and events in the future, make sure to register with us at <a href="https://www.transitiontn.org">www.transitiontn.org</a>



#### **Contact Information**

#### **Presentations**

#### **Project Search**

 Blake Shearer - Director of Transition Services, Vocational Rehabilitation <u>Blake.A.Shearer@tn.gov</u>

#### **American Job Center**

 Sharyn Hancock - Regional Disability Resource Coordinator shancock@workforceessentials.com

#### Tennessee Rehabilitation Center (TRC) Smyrna

 Penny Johnson - Head of Student Logistics penny.johnson@tn.gov

#### **Evergreen Life Services**

Jarrod Adams - State Executive Director jarrod.adams@evergreenls.org

#### **The Access Program**

• Terry Jones - Program Manager terry@theaccessprogram.com

#### **Benefits to Work**

• Glenn McReynolds - Benefits Analyst glenn\_m@tndisability.org

#### **Council on Developmental Disabilities- Transportation**

• Lauren Pearcy - Director of Public Policy Lauren.J.Pearcy@tn.gov

#### **Disability Pathfinder**

• Megan Hart - Program Director tnpathfinder@vumc.org

#### **Q&A Panel**

#### **TennCare**

- Patti Killingsworth Assistant Commissioner patti.killingsworth@tn.gov
- Kelly Kuhns Employment Specialist <u>kelly.kuhns@tn.gov</u>

#### TN Department of Intellectual and Developmental Disabilities

• Jordan Allen - Deputy Commissioner jordan.allen@tn.gov

#### Vocational Rehabilitation

 Amy Howell - DHS Policy and Procedure Program Coordinator amy.howell@tn.gov

#### **Transition TN**

- Emily Barker emily.j.barker@vanderbilt.edu
- Ben Schwartzman ben.schwartzman@vanderbilt.edu

